

## FREDONIA ACCOUNTS

### YOUR CONNECTION

Your Connection provides access to your eServices username and password, financial aid, grades, and registration for classes. Before classes start, you will receive information in the mail with Your Connection ID and PIN. You can access Your Connection at: <https://connect.fredonia.edu/>

### eSERVICES

Your eServices ID is used for logging into the campus wireless network, computer labs, FREDApps, FREDmail, and OnCourse. To find your eServices username and password, login to Your Connection, click on the *Personal Information tab*, and then click on *View Your User IDs and Passwords*. More information on eServices can be found at: <https://answers.fredonia.edu/display/SC/eServices+Password+Security+Standard>

### KEEP YOUR COMPUTER CLEAN

To keep your computer secure and clean, please update your antivirus software and install all computer operating system critical and security updates. Updates need to be consistently installed to ensure your computer stays clean. Every computer connected to the campus network must have antivirus software installed with up-to-date definitions.

## CAMPUS WIRELESS NETWORKS

### FREDSECURE

FREDSecure is the secure campus wireless network that is used for connecting students' computers and mobile devices to the Internet. Instructions on how to connect to FREDSecure can be found at:  
<https://answers.fredonia.edu/display/SC/FREDsecure+Setup>

### FREDGUEST

FREDGuest is an unsecured network that permits access to the campus wireless network for campus visitors and guests. eService accounts can be used to create an account for accessing the FredGuest network at:  
<http://answers.fredonia.edu/display/SC/FREDguest+Setup>

### FREDMEDIA

FREDMedia is an unsecured network that is designed for gaming and multimedia devices. eServices accounts can be used to setup FREDMedia access at:  
<http://answers.fredonia.edu/display/SC/FREDmedia+Setup>

### CAMPUS ACCESS CONTROL SERVICES

FREDCards are used to access academic spaces and residence halls. Please contact the ResNet Office of the ITS Service Center for any problems with access on campus.

## PRINTING

### COMPUTER LAB PRINTING

Every student is supplied with a print quota for printing in computer labs on campus that can be used for printing on black and white, and color printers. Printing balances can be checked from any computer on the campus network. More information on campus printing can be found at:  
<https://answers.fredonia.edu/display/SC/Printing+Information>

### RESIDENCE HALL PRINTING

Students may bring printers to use in their residence hall room. Please note that wireless printing is NOT permitted in the residence halls.

### PEER 2 PEER (P2P) NETWORKS

Before arriving on campus, students need to ensure their devices are not using programs to illegally share copyrighted content such as mp3s, movies, software and other files. Fredonia must report users who have illegally shared content in compliance with Federal Copyright Laws.

### CHECK OnCOURSE for COURSE INFORMATION

With your eServices username and password, login to OnCourse to check information from your instructors. OnCourse can be accessed at: <https://oncourse.fredonia.edu>

## CONTACT INFORMATION

Please contact the ITS Service Center for questions with your technology support related needs.

### ITS Service Center

W203 Thompson Hall  
The State University of New York at Fredonia  
Fredonia, NY 14063  
**(716) 673-3407**  
[ITS.ServiceCenter@fredonia.edu](mailto:ITS.ServiceCenter@fredonia.edu)  
<http://home.fredonia.edu/its/service-center>  
<https://www.facebook.com/ITS.ServiceCenter>

### ResNet Office of the ITS Service Center

154 McGinnies Hall  
The State University of New York at Fredonia  
Fredonia, NY 14063  
**(716) 673-3668**  
[resnet@fredonia.edu](mailto:resnet@fredonia.edu)  
<http://home.fredonia.edu/its/resnet/>  
<https://www.facebook.com/SUNYFredoniaResNet/>



## STUDENT TECHNOLOGY RECOMMENDATIONS and RESOURCES

Before you arrive on campus,  
please review  
the student technology  
recommendations and resources from  
departments across campus.

**ITS  
Service Center**  
W203 Thompson Hall  
(716) 673-3407  
[ITS.ServiceCenter@fredonia.edu](mailto:ITS.ServiceCenter@fredonia.edu)  
[www.fredonia.edu/its/servicecenter/](http://www.fredonia.edu/its/servicecenter/)



Department Name	Software	Desktop	Laptop
Applied Professional Studies	N/A	PC	PC
Biology	N/A		
Business Administration	Microsoft Office	PC	PC
Chemistry and Biochemistry	Microsoft Office	PC	PC
Communication	Microsoft Office		
Comm. Disorders and Sciences	Microsoft Office	PC	PC
Computer & Information Sciences	Microsoft Office Visual Studio		PC
Curriculum & Instruction	Microsoft Office	Mac	Mac
Economics	Microsoft Office		
English	Word Processor		
Geosciences	Microsoft Office, 7-Zip, DNR Garmin	PC	PC
History	Microsoft Office		
Language, Learning & Leadership	Microsoft Office Adobe Reader		
Mathematical Sciences	Microsoft Office		
Music	Microsoft Office		
Philosophy	Microsoft Office		
Physics	Microsoft Office, Mathematica or Maple	PC	
Politics & International Affairs	N/A		
Psychology	Microsoft Office		
Sociocultural and Justice Sciences	Microsoft Office		
Theatre & Dance*		Chromebox, Mac	Chromebook, Mac
Visual Arts & New Media	N/A		
World Languages & Cultures	Microsoft Office		

\* Phone/Tablet, iPhone

If Blank = No Preferences

## DISCOUNTED COMPUTER HARDWARE and SOFTWARE

### APPLE and DELL EDUCATIONAL DISCOUNTS

Please visit the Fredonia Computer Purchasing Program webpage for information on Apple and Dell's online stores to receive educational discounts on purchasing Apple and Dell hardware. The webpage can be visited at: <http://www.fredonia.edu/its/computer/>

### MICROSOFT OFFICE 365 UNIVERSITY

Microsoft Office 365 University is available for students and is provided at: <http://products.office.com/en-us/university>  
Students must use their '@fredonia.edu' email address when requesting this software.

### MINIMUM SYSTEM REQUIREMENTS

macOS Sierra (10.12) Operating System  
2GB RAM  
8.8 GB of available storage

Windows 7 Operating System  
1 GHz processor  
1GB RAM  
16 GB available hard disk space  
DirectX 9 graphics device with WDDM 1.0 or higher driver

### PROHIBITED DEVICES and EQUIPMENT

Before arriving on campus, please review the listing of prohibited devices and equipment in the Computer and Network Usage Policy at: [www.fredonia.edu/its/servicecenter/netpolicy.asp](http://www.fredonia.edu/its/servicecenter/netpolicy.asp)

The campus prohibits the use of networking devices and equipment that extend, modify, or interfere with the network (e.g. wireless access points, wireless printers, etc.). The university reserves the right to remove or disable any unauthorized access point.